Wireless E-911 PSAP Funding Request/Report Worksheet

PSAP:	Orange County Communications	Period	2003
		i Chou.	

Total Approved: \$98,650.94

Total Actual: 82, 158.19

Difference: 16.492.75

Call Load Data:

Description	Estimated	Actual
Total telephone calls handled by the PSAP	13,260	53, 796
Total 911 calls handled by the PSAP	8,876	8, 473
Total wireless 911 calls handled by the PSAP	1,704	2,414

Percentage of wireless to total calls :12.85% Percentage of wireless to 9-1-1 calls :19.20%

Equipment used only for Wireless E-911:

Description	Estimated	Actual
Mapping interface	\$ 1,000.00	
Monthly service	\$ 4,032.00	4,032.
Mapping display system	\$ 37,610.28	34, 347.78
Total dedicated wireless Equipment :	\$ 42,642.28	38,379.78

Shared Equipment:

Estimated	Actual
\$ 48,000.00	48,000.
\$ 3,500.00	_
\$ 14,356.00	14,356.
,	6,000.
	5,700.
	16,250.
\$ 65,856.00	90,306.
	\$ 48,000.00 \$ 3,500.00 \$ 14,356.00

Estimated:	1,704	or	12.85%	X	\$ 65,856.00	=	\$ 8,462.50	
Actual:			10.42%	X	90,306		9.409.89	_

Wireless E-911 PSAP Funding Request/Report Worksheet

Description Estimated Actual	PSAP: Orange County Co	mmunications	Period:	2003
Total LEC Costs : \$ 0.00	Local Exchange Costs (LEC):			
Personnel Costs:	Description		Estimated	Actual
Personnel Costs: Description				
Personnel Costs: Description				
Personnel Costs: Description				
Description	Total LEC Costs :		\$ 0.00	
Salaries and benefits	Personnel Costs:			
Total Shared Equipment for Formula: \$370,009.00 \$3.4, 83.2.16 Estimated: or 12.85%	Description	Notes the Cales		Actual
Total Shared Equipment for Formula: \$370,009.00 \$3.74, 83.2.16 Estimated: 1,704 or 12.85% x \$370,009.00 \$47,546.16 Actual: X 3.29, 8.3.2.16 = 34, 36.8.5.2 Adjustments: Estimated Actual Actual Actual	Salaries and benefits		\$ 370,009.00	
Estimated: 1,704 or 12.85% X \$ 370,009.00 \$ 47,546.16 Actual: X 329,632.16 = 34,368.52 Adjustments: Estimated Actual				3, 238.16
Estimated: 1,704 or 12.85% X \$ 370,009.00 \$ 47,546.16 Actual: X 329,632.16 = 34,368.52 Adjustments: Estimated Actual				
Estimated: 1,704 or 12.85% X \$ 370,009.00 \$ 47,546.16 Actual: X 329,632.16 = 34,368.52 Adjustments: Estimated Actual				
Actual: 10 42% X 329,832.16 = 34,368.52 Adjustments: Estimated Actual Actual	Total Shared Equipment for Formula:		\$ 370,009.00	329,832.16
Adjustments: Description Adjustments Estimated Actual (1996)	Estimated: 1,704 or	12.85%	X \$ 370,009.00	\$ 47,546.16
Description Estimated Actual Actual	Actual:	10.42%	X 329,832.16	= 34,368.52
	Adjustments:			
Total of adjustments:	Description (的 如何是一句	Estimated	Actual Actual
Total of adjustments:				
	Total or adjustments:			

I certify on behalf of the Orange County Communications that all funds were used consistent with the information provided to the Board in this report.

Trunk & Line Utilization

From: 01/01/2002 00:00:00 To: 12/31/2002 23:59:59

911 Wireline Trunks

Trunk Name: 911

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
45	32	40	40	21	22	26	40	66	78	75	93
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
70	85	84	106	102	99	105	113	116	102	79	60

1699

Trunk Name: 911

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
54	36	39	27	22	22	31	46	52	85	84	75
12:00	13;00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
73	80	92	104	97	118	101	102	116	99	78	55

688

Trunk Name: 911

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
66	56	39	44	34	39	50	79	104	101	130	130
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
131	121	121	153	150	149	171	152	172	130	116	94

2532

Trunk Name: 911

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
72	55	39	35	32	47	68	67	100	121	123	129
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
135	106	121	160	156	146	172	165	148	142	120	95

2554

Group Summary

8413

Non-Abandoned Count

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
237	179	157	146	109	130	175	232	322	385	412	427
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
409	392	418	523	505	512	549	532	552	473	393	304

Abandoned Count

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
2	4	3	0	0	0	2	4	7	4	8	8
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
6	5	7	6	6	10	8	9	9	4	4	5

Created on: 01/08/2003 08:12:56

Trunk & Line Utilization

From: 01/01/2002 00:00:00 To: 12/31/2002 23:59:59

911 Wireless Trunks

Trunk Name: 911 Wireless

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
24	18	10	9	9	16	23	41	39	42	49	65
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
66	56	66	92	96	110	96	69	56	49	34	31

Trunk Name: 911 Wireless

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
1	0	0	0	0	0	0	2	1	3	3	4
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
0	2	3	3	5	6	2	2	3	1	1	1

Trunk Name: 911 Wireless

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
19	18	6	15	10	12	21	31	48	32	60	54
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
70	67	64	84	89	116	81	71	77	45	43	32

Trunk Name: 911 Wireless

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
2	0	0	0	0	0	2	1	2	6	1	3
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
2	5	1	2	4	2	0	4	1	0	1	1

Group Summary

Non-Abandoned Count

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11/00
46	36	16	24	19	28	46	75	90	83	113	126
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
138	130	134	181	194	234	179	146	137	95	79	65

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
0	1	1	1	1	4	2	2	4	4	6	1
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
5	4	8	8	8	11	8	10	9	6	3	3

Created on: 01/08/2003 08:12:56

Trunk & Line Utilization

From: 01/01/2002 00:00:00 To: 12/31/2002 23:59:59

Administrative Lines

Trunk Name: 540 672-1515

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
479	325	294	265	211	456	513	634	885	1025	1138	1198
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
1052	1066	1154	1302	1358	1407	1770	1280	1148	1055	900	618

21533

Trunk Name: 540 672-1234

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
140	88	88	89	87	142	156	221	341	427	458	547
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
426	438	485	464	471	463	509	440	363	316	264	221

7644

Trunk Name: 540 672-1338

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
171	138	126	98	105	181	263	200	416	542	585	567
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
521	512	510	568	587	582	796	553	551	436	436	252

algle

Trunk Name: 540 672-1235

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
75	43	40	24	36	75	91	94	190	226	288	337
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
223	263	252	275	254	242	242	198	178	130	154	106

4036

Group Summary

Non-Abandoned Count

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
865	594	548	476	439	854	1023	1149	1832	2220	2469	2649
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
2222	2279	2401	2609	2670	2694	3317	2471	2240	1937	1754	1197

Abandoned Count

00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00
2	1	2	0	0	0	3	0	2	4	1	2
12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
3	4	2	1	5	3	11	2	3	1	3	0

Created on: 01/08/2003 08:12:57

Page 3 of 5

7/21/2003 *GL060H* PAGE 75
FUND #-100 ** GENERAL FUND EXPENDITURES ** EXPENDITURE SUMMARY TIME 15:37
'/01/2002 - 6/30/2003 -COST SUMMARY-

		•	•					
MAJOR ACCT#	DESCRIPTION	ET	APPR. AMOUNT	CURRENT AMOUNT	Y-T-D AMOUNT	ENCUMBRANCE AMOUNT		D % REMAIN.
31400-	E-911 & CEN. DISPATCH *							
1102-	Salary: ERS mgr	37,750.00	38,354.00	2 771 00	22 252 06	0.0	5 101	
1102-	Salary: ERS mgr Salary: comm. officers(c	186,983.00	189,975.00	2,771.08 13,712.81	33,252.96 164,553.72	.00	•	04 13.29
1103-	Salary: training officer	30,274.00	30,758.00	2,222.27	26,667.24	.00	,	28 13.38
1301-	Salary: training officer Salary: part time dispat	17,000.00	17,272.00		9,888.32			7.6 13.29
	Salary: part time dispat Salary: part time addres			1,913.12	0.156.00	.00		68 42.74
1302-		8,557.00	8,694.00	774.23	9,156.98-)			98- 5.32-
1900-	Reserve for raises	4,615.00	4,615.00	.00	.00	.00	-,	00 00.00
1901- 1902-	Reserve for COLA Holiday pay differential	4,489.00 11,835.00	.00 14,417.86	.00 .00	.00 12,847.36	.00	-	00 .00 50 10.89
	PERSONAL SERVICES -SUB/T-	301,503.00	304,085.86	21,393.51	256,366.58	.00	•	28 15.69
2100-	FICA	23,089.00	23,089.00	1 551 44	19 606 90	.00	4 400 4	30 10 41
				1,551.44	18,606.80			20 19.41
2210-	Retirement	28,990.00	28,990.00	2,057.67	24,693.86	.00		14 14.81
2310-	Hospitalization	24,504.00	24,567.10	1,927.26	22,825.67	.00		43 7.08
2610-	Unemployment benefits	.00	3,292.81	.00	3,292.81	.00		.00
2710-	Worker's compensation	335.00	345.41	.00	345.30	.00	.:	11 .03
	EMPLOYEE BENEFITS -SUB/T-	76,918.00	80,284.32	5,536.37	69,764.44	.00	10,519.	38 13.10
3111-	Criminal history checks	30.00	75.00	45.00	45.00	.00	30.6	00 40.00
3160-	E911 expenses, maint, et	50,085.00	80,097.61	2,010.16	70,384.83	.00	9,712.1	78 12.12
3161-	E911 Telephone Contractu	87,000.00	94,302.00	6,236.29	66,070.42	.00	28,231.5	8 29.93
3162-	E911 map reproductions	1,800.00	1,800.00	.00	1,369.00	.00	431.0	0 23.94
3600-	Advertising	250.00	1,064.22	.00	1,064.22	.00		.00
	PURCHASED SERVICES-SUB/T-	139,165.00	177,338.83	8,291.45	138,933.47	.00	38,405.3	6 21.65
5210-	Postage	.00	100.00	.00	79.57	.00	20.4	13 20.43
5230-	Telephone	7,500.00	16,700.00	1,965.71	15,303.88	.00	1,396.1	2 8.36
5410-	Gibson Mtn. Tower lease	1,200.00	1,200.00	.00	1,200.00	.00	. (00.00
5510-	Travel: mileage	250.00	600.00	23.76	339.18	.00	260.8	2 43.47
5540~	Conference	800.00	800.00	.00	719.89	.00		1 10.01
5541-	Training	2,000.00	2,203.27	.00	2,203.27	.00	. 0	00.00
5810-	Dues	500.00	326.63	.00	315.00	.00	11.6	3.56
	OTHER CHARGES -SUB/T-	12,250.00	21,929.90	1,989.47	20,160.79	.00	1,769.1	.1 8.06
6001-	Office supplies	1,000.00	2,622.75	238.02	1,098.76	.00	1,523.9	9 58.10
6007-	Signs, maint & installat	6,000.00	6,000.00	230.00	5,201.00	.00	799.0	0 13.31
6008-	Vehicle fuel	300.00	200.00	.00	.00	.00		00.00
6011-	Uniforms	800.00	207.50	.00	207.50	.00	. 0	.00
	MATERIALS/SUPPLIES-SUB/T-	8,100.00	9,030.25	468.02	6,507.26	.00	2,522.9	9 27.93
8102-	Furniture and fixtures	1,000.00	21.98	. 00	201.98	.00	180.0	0-18.92-
8107-	Computer Hardware (non-E	500.00	500.00	.00	215.00	.00		0 57.00
8230-	Pager	1,060.00	1,060.00	387.16	1,265.44	.00		4-19.38-
	CAPITAL OUTLAY -SUB/T-	2,560.00	1,581.98	387.16	1,682.42	.00	100.4	4- 6.34-
	MAJOR TOTAL-	540,496.00	594,251.14	38,065.98	493,414.96	00	100,836.1	8 16.96



Billing Date 3/1/03 Account 000128579502 52Y Page 1 of 8

Questions? Call: (800) 607-6575

ORANGE COUNTY BOARD OF SUPERVISORS 023 785-4036

Manage your account online at www.verizon.com

Bill Mailed on 3/7/03

Account Summary

Amount of last bill dated 2/1/03.	\$4177.67a
Payment(s)	\$.00
Credit Balance	\$4177.67a
Verizon Services	\$336.00
Current Charges Due by 3/31/03	\$336.00
Credit Balance - Do Not Pay	\$3841.67a

Welcome to your new Verizon bill. We hope you find this format easier to read and understand, and hope it is easier to find the information you need to manage your monthly expenses.

To enroll in the Verizon Direct Deb Payment Option, please read and sign the agreement on the reverse of the payment form.



Account 000128579502 52Y

Total Amount Due S3841.67c Credit Balance - Do Not Pay

06 ***B001
ORANGE COUNTY
BOARD OF SUPERVISORS
E911 WIRELESS
P O BOX 111
ORANGE VA 22960-0800

PO BOX 17577
BALTIMORE MD 21297-0513



Billing Date 3/1/03 Account 000128579502 52Y Page 2 of

Questions? Call: (800) 607-6575

How Your Charges are Billed

Your telephone bill includes two types of service charges:

1. Regulated Charges - Charges for local telephone service, dial tone line, associated services and installation charges that are regulated by the State Corporation Commission. Your bill will always include some regulated service charges, even if you do not use your phone.

2. Non-Regulated Charges - Charges not regulated by the State Corporation Commission. includes:

Other Service Charges - Value Added Services, Maintenance Plans, etc. Toll Charges - Charges for both local and long distance toll calls.

Directory Advertising Charges - Charges for advertising in the Verizon Directory.

	Past Due Balances	Current Charges	Totals
Regulated Charges	4177.67cm*	336.00	3841.67cm
Non-Regulated Charges			
Other Service Charges	.00	.00	.00
Toll Charges	.00	.00	.00
Directory Advertising Charges	.00	.00	.00
Totals	\$4177.67cR	\$336.00	\$3841.67ca

You must pay any past due balances for Regulated Charges by the due date indicated on the front page of your bill to avoid suspension of your local telephone service.

The following pages provide billing detail for the charges listed. If you have any questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill. Verizon Virginia is regulated by the Virginia State Corporation Commission. (Federal Tax ID 54-0167060)

Account 000128579502 52Y

Yes,I want to enroll in the Direct Debit Payment Option and have my monthly payments automatically deducted, on the bill payment date, from the account associated with the enclosed check. Please check this box, read and sign the authorization agreement below:	
Sign this form and return with this month's payment to the mailing address printed on the reverse. Be sure to use a check from the checking account which you want debited for the pre-authorized payment option. Authorization Agreement for Pre-Authorized Payments: I authorize and instruct my financial institution to deduct the amount of my monthly telephone my checking account and remit the amount directly to Verizon. Verizon will notify my financia of the amount to be deducted.	bill from
I fully understand and agree to the following: If at anytime I decide to discontinue the direct option, I must notify Verizon. Verizon is not liable in any way for erroneous bill statement(s) incorrect debits to my accounts. Should an error in the bill statement occur Verizon's only re is to correct it when and if it receives notice from me of the error. I understand that my fir institution and Verizon reserve the right, upon written notification, to terminate this payment op and/or my participation. Customer's participation is subject to Verizon's approval.	or sponsibility ancial

SIGNATURE

Date

E400601103471310004



Summary of Current Charges

This summary is for informational purposes only.

Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			336.00
Services and Equipment Information	5			
Total Verizon Current Charges				336.00
Total Summary of Current Charges				\$336.00



Billing Date 3/1/03 Account 000128579502 52Y

Page 4 of 8

Questions? Call: (800) 607-6575

Verizon Monthly Charges

• Monthly Service from Mar 1, 2003 thru Mar 31, 2003 #

336.00

Total Verizon Monthly Charges

\$336.00

Important News Regarding Wireless Calls

Recent changes in federal regulation have given rise to changes in billing arrangements between Verizon and some wireless phone service providers. Therefore, depending on the wireless number you are calling, you may incur regional toll or local message charges for calls made to wireless phone numbers. These charges were previously paid for by the wireless provider. These changes are ongoing and will be completed by October 2003. You may also need to dial a prefix ("1" or "1" plus the area code). If you have any questions, please call the Bill Information telephone number on your bill.

Does saving time, effort, and stamps sound appealing? Now is the time to register on verizon.com and take care of your Verizon bill online. It's quick, easy, and FREE. You can view and pay your bill anytime, anywhere you have Internet access. So log on to www.verizon.com/mybill2 and take care of your Verizon bill the simple way - online. You'll need your current Verizon bill to register. *Some features may not be available in all areas and to all customers.

"Directory Assistance" Adds Name and Address service:

Verizon is expanding its directory assistance services to include the ability to obtain the name and address for any published telephone number at the same rate as national directory assistance. If you have a need to keep your name and address from being published, simply call your local Verizon business office at the number on your bill to order non-published service or to omit the residential address from your published directory listing.

Billing Date 3/1/05
Account 000128579502 52Y
Page 5 of 8

Questions? Call: (800) 607-6575

Verizon Services and Equipment Information

Summary of Services

Following is a Summary of Recurring Monthly Charges for Informational Purposes. Total Charges Due appear on Page 1 of your bill.

 Monthly 	Service
-----------------------------	---------

Description		Qty	Tag	Amount
1. Additional E911 Line To PSAP		4	· · · · · · · · · · · · · · · · · · ·	336.00
2. Line Exception Treatment Toll Guide Direction		2		.00
3 . Listed Service		1.		.00
4. Foreign Exchange (FX) Channel Term Non-contiguous - Local	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8		
5 . Foreign Exchange (FX) Mileage Non-contiguous - Local		# 4		.00
6 . Hunting		4		.00
7 . Series Hunting		2		.00
				336.00

Total Summary of Services

\$336.00

Tax Codes:	L	Local	F	Federal	E	Exempt
	S	State	R	Local Surcharge		•



Billing Date 3/1/03 Account 000128579502 52Y

Page 6 of

Questions? Call: (800) 607-6575

Verizon Services and Equipment Information

Verizon Products and Services

Following is the Detail of Recurring Monthly Charges for Informational Purposes. Total Charges Due appear on Page 1 of your bill.

Products and Services - Account Level

<u>Description</u>	Qty Type	Initiation Tax Date LSFR	Amount
Line Exception Treatment Toll Guide Direction	2	9/5/02 EEEE	.00
2. Series Hunting	2	4/24/01 EEEE	.00

• Products and Services - Individual Line(s)

•Location Group: 00000

112 W MAIN ST ORANGE VA

•BAC 00000

023 785-4036

	1.5% (4.20%) (4.10%)			Initiation	Tax	
Description	281 2 Mingar	 	Qty Type	Date	LSFR	Amount
3. Listed Service			1	4/24/01	EEEE	

Total Location Group 00000

- •Location Group: 00001
- ·BAC 00000

540 911-6720

Description	Qty Type	Initiation Tax Date LSFR	Amount
4 . Additional E911 Line To PSAP	1	9/5/02 EEEE	84.00
5 . Foreign Exchange (FX) Channel Term Non-contiguous - Local	2	4/4/02 EEEE	.00
6. Foreign Exchange (FX) Mileage Non-contiguous - Local		4/4/02 EEEE	.00
7 . Hunting	1	4/4/02 EEEE	.00

540 911-6721

Description	Qty Type	Initiation Tax Date LSFR	Amount
8. Additional E911 Line To PSAP	1	9/5/02 EEEE	84.00
9 . Foreign Exchange (FX) Channel Term Non-contiguous - Local	2	4/4/02 EEEE	.00

Tax Codes:	L	Local	F	Federal	E	Exempt
Tax Oddes.	s	State	R	Local Surcharge	- 40	2.3



Billing Date 3/1/03 Account 000128579502 52Y > Page 8 of 8

Questions? Call: (800) 607-6575

Service and Equipment Indexing

·Location Group Index

Location Group	Address	Page Number
00000	112 W MAIN ST ORANGE VA	6
00001		6

·Line Number Index

540 011 6722	Number	Page Number	Contract ID
540 911-6721 6 540 911-6722 7	023 785-4036	6	
540, 911,6722	540 911-6720	6	
540 911,6722	540 911-6721	6	the fill many side with a second state of the contract of the
	540 911-6722	7	
540 911-6723 7			

Tax Codes:

L Local F Federal E Exempt
S State R Local Surcharge



DaProSystems, Inc.

PO Box 20182 Roanoke, Virginia 24018 (888) 377-4427

Software and Services Agreement

This agreement is made by and between DaProSystems, Inc. of Roanoke, Virginia and <u>Orange County ECC</u>. In this agreement, the party who is contracting to receive the services will be referred to as the "Agency" and the party who will be providing the services will be referred to as the "Contractor".

Scope of Project

Contractor will provide computer software and services as follows:

Provide Windows (32-bit) application software that will collect and process information for the <u>Orange County ECC</u>, in particular for the <u>MSAG Mapping Interface, MSAG Data Conversion, ANI/ALI Interface and Faxing Interface, Installation and Training On-site training</u>

Unlimited telephone support for one year following installation of the application software. Phone support is provided during normal office hours of 8:00AM through 5:00PM Eastern Standard Time, Monday through Friday.

Time Frame for Agreement

The Contractor will begin application installation on a date mutually agreeable with the Agency and the Contractor.

Costs - Appendix A

The software is provided for a total cost of \$9,000 (Nine Thousand Dollars). Total value of this agreement is \$17,700. Software maintenance is based on list price for the software. Software maintenance fees are currently 15% of the software list price, per year, payable on the anniversary date of the initial installation. Software maintenance includes updates to the software, attendance to User Workshops and User Group Meetings, state mandated changes and continuation of the telephone support during normal business hours as defined in the scope above. Second year maintenance fee would be \$6,900. (15% of software cost plus 12 months of extended support). The Orange County Sheriff's Office has paid for 2 CAD seats under a separate agreement, subject to second year maintenance.

System Integrity

The Contractor will repair any software errors ("bugs") that may arise during on-going use of the application. These repairs must be made in a timely manner. Remote maintenance (via Norton PC Anywhere or similar vehicle) must be implemented for 7x24 support. The Agency recognized that future enhancements or mandatory changes are not to be considered "bugs" under this agreement.

Adjustments to Scope of Project

The Agency may order changes within the general scope of the work consisting of additions, deletions or other revision. Adjustments must be made by a written amendment to the contract signed by the Agency and the Contractor.

Copyright and Source Code

The Contractor will retain copyright and source code for all Contractor provided software. However, the Contractor is willing to "escrow" the source code, to be released to the Agency if the Contractor is unable or unwilling to maintain future enhancements to the software.

Ownership / Rights

The contractor hereby grants the Agency a license to install/use the system on any computer device or computer network owned and operated for the benefit of the Agency. The Agency retains no right, implied or otherwise, to distribute or transport this software without prior consent of the Contractor.

Relationship of Agency

At all times during the term of this Contract, Contractor will be considered as an independent Contractor and neither the Contractor nor its employees will, under any circumstances, be considered employees, servants or agents of the Agency. The Agency will not withhold payments to the Contractor for any federal or state unemployment taxes, federal or state income taxes, Social Security tax, or any other amounts for the benefits to the Contractor. The Agency will not provide to the Contractor any insurance coverage, Workers' Compensation or other benefits normally provided by the Agency for its employees.

Entire Agreement

This agreement contains the entire agreement of the parties and there are no other promises or conditions in any other agreement whether oral or written. This agreement supersedes any prior written or oral agreements between the parties.

Agency: ORANGE COUNTY
By: Date $2-4-t$
Printed Name and Title:
Contractor: DaProSystems, Inc. Roanoke, VA 24018
By: John P Same 2/17/2003
Printed Name and Title:
President

Product/Service	Description	Cost	Comment
DaProSystems Interface	MSAG Interface	\$3,000	
DaProSystems Interface	ANI/ALI	\$3,000	
DaProSystems Interface	Faxing Software	\$3,000	
Services	MSAG Conversion	\$1,000	
Services	Installation	\$1,100	Application software, Server and MSDE (SQL) Software
Services	Training	\$3,600	6 Days to include System Manager, GEO Coding, Codes, and Dispatchers
Extended Support	24 x 7	\$3,000	10 Months x \$300 month. First 2 months at no charge.
TOTAL		\$17,700	

NOTE: Orange County Sheriff's Office provided 2 CAD seats @ \$6,500 per seat. These seats will be subject to 15% maintenance fees after one year.



PURCHASE REQUISITION ORANGE COUNTY OFFICES P.O. BOX 111 ORANGE, VIRGINIA 22960

Date: 4 11 03 Department: E91 Account to be charged 314	00-3160	<u>.</u>	Sh	ip to 	Melissa G. U2 West M Drange, VA	McDanie ain Strce . 22960	<u> </u> <u>+</u>
VENDOR 1 MSAG Data Co PO Box 1307 Orange, VA. 2		Inc.	····	ENDOR 2 ENDOR 3 _	Na Na		•
Description of Item Ordered	Catalog Number	Quantity	Unit of Measure	Unit Price	Total Vendor 1	Total Vendor 2	Total Vendor 3
* See attached					£ 34,347.78		
* See attached sheet for detail	وما						
Special Instructions/Comments: Sole Souce				¥ 34,347.78	<u> </u>	1. 100 . 1	. ()
Vendor's Phone No. 540.672.0807 Quotation Solicited By: Melissa H. Manuel Date: 32003 Contact: Chris Knights			Approved By: Melisia Department Head				
Mail Order to Vendor Call Order to Vendor Fax Order to Vendor Fax number <u>540.672.0816</u> Requested Ship Date <u>ASAP</u> Ship Via			Approved By Finance				
Return To: Melisia M. Mc	_		Ар	proved By	Ad	dministrator	

RATES

Verizon will lease to, install, and maintain for Customer the Plant Equipment Co., Inc. E911 CPE described in Appendix A based upon the following payment option and terms:

Lease/Purchase - Lump Sum Up Front Payment:

Service Period: Twelve (12) Months from Date of Installation

2. Lump Sum Up Front Payment: \$16,250.00*

The Total Payment amount will be invoiced on Customer's existing E911 account in the bill cycle following the CPE installation date. Payment shall be due Net 30 days.

Customer's Billing Telephone Number (BTN) is 540-672-6374.

At the end of the term, Customer has the option to: (a) pay \$ 1.00 to own the CPE and continue maintenance from Verizon at a mutually agreed upon rate, or (b) continue leasing the CPE and maintenance from Verizon at a mutually agreed upon rate. If Customer does not choose to purchase or lease the CPE at the end of the term, Verizon shall remove the CPE in accordance with the terms of this Agreement.

The above price is available to Customer only if Customer and Verizon sign this Agreement on or before May 6, 2003, otherwise the rate shall be subject to increase.

^{*} Includes CPE lease, installation, and maintenance of the Equipment described in Appendix A during the Service Period.